



**ELDERVILLE WATER SUPPLY
CORPORATION
P O BOX 7344
LONGVIEW, TEXAS 75607**

PHONE: 903-643-2692 FAX: 903-643-0868

Re: Coliform Public Notification of Violation

Dear Members,

Elderville WSC has been purchasing water from the City of Longview since 1983 and has always met the state requirements for treatment and distribution of their water. Even though the state Chlorine – Chloramines regulated limit is 0.5 mcl (meaning cannot go below this number), Elderville WSC water system averages about 1.87 mcl residual from all three of Longview's entry points. Being a water distributor, we are responsible for ensuring that all state requirements are met and any problems found are solved with the upmost priority. Even though Elderville's Chlorine Residuals are well above the Texas Commission on Environmental Quality's (TCEQ) maximum containment level, Coliform can still become present in areas of the water system.

Coliforms are a bacterium that are naturally present in the environment and are used as an indicator for potentially harmful bacteria. Elderville's water department technicians produce 120 samples a year from different locations of the water system in search of these potential hazards so if found they can be removed before harmful bacteria can grow. When coliform is found, the state requires many different reporting procedures to be met in order to be in compliance again: report issue, notify state and public, treat water/issue, report to state when completed, re-sample, send results, then compliance granted.

In 2017 when coliform was found present in areas of our system we immediately began the required procedures in handling the issue. Unfortunately, some aspects were skipped in the process (ex. Public Notification). A small clerical error, but one that held us from completing our compliance status. As of now, we have completed the TCEQ Level Two Assessment that ensures our water quality is meeting EPA standards.

Even with repeat sampling positive results can and will pop up from time to time. Being quick to catch, assess, and correct are our main focus here at Elderville so that we can maintain a continuing healthy water system for all our members.

Thank you,

Elderville Water Service Department
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