



**ELDERVILLE WATER SUPPLY
CORPORATION
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May 1, 2018
REPORTING REQUIREMENT NOT MET
(PWS ID# 0920019)

We are required to report the results of monitoring of your drinking water for specific contaminants. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During July 2017, we did not report the presence for total coliform during our routine monitoring.

Our system failed to notify the state drinking water program as required within 30 days. Although public health was not impacted, as our customers, you have the right to know what happened and what we did to correct the situation.

What should I do?

There is nothing you need to do at this time. You do not need to boil your water or take other actions.

What is being done?

While we did not notify the state as quickly as we should have, we have immediately followed protocol and flushed all sites and pulled new samples to ensure the presence was gone and our system was clear on July 6, 2017. We are no longer in violation.

If you have any questions concerning this matter, you may contact Elderville Water Service Dept. at (903) 212-0288. Please visit our website at: www.eldervillewsc.com for more information on this violation and to gain a better understanding of it.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Thank you!

Elderville Water Service Department